

Chautauqua Institution

is a community on the shores of Chautauqua Lake in southwestern New York state that comes alive each summer with a unique mix of fine and performing arts, lectures, interfaith worship and programs, and recreational activities. Over the course of nine weeks, more than 100,000 visitors will stay at Chautauqua and participate in programs, classes and community events for all ages — all within the beautiful setting of a historic lakeside village.

Internet Access

Please see reverse side for **Wi-Fi Hotspot** locations.

The Smith Memorial Library offers public-access internet computers. Public Wi-Fi is also available in many areas around the grounds.

Tram and Buses

Daily 7:40 a.m.–8 p.m. (approximate)

Additional hours following evening programs

Please see the **Tram and Buses Guide** for route information, available at the **Main Gate Welcome Center** and **Visitors Center**.

The Institution provides complimentary, regularly scheduled shuttle bus and tram service on the grounds during the season.

Assistance for People with Disabilities

Wheelchair / Scooter Rentals • 716.357.6250

We work very hard to accommodate accessibility needs by offering a number of options to help:

- Enter the grounds using a 45-minute “drop off” pass. These passes are available at the Main Gate automobile entrance, just north of the Main Gate Welcome Center. After passengers are dropped off, the vehicle must be parked in the Main Lot.
- Park in the large designated section of the Main Lot. You will need a state-issued parking permit to park in this area. You must then cross the highway where you can board a bus or tram to your destination.
- Electric scooters may be rented/registered at the Main Gate Welcome Center. Wheelchairs are also available for rent. Wheelchairs are rented on a first-come basis.
- For further assistance, please visit the Main Gate Welcome Center upon arrival and request the assistance of a supervisor.

Lost & Found (summer season only)

Hours: Mon.–Tues. & Thurs.–Saturday, 8 a.m.–4 p.m.
(closed for lunch noon–1 p.m.)

Lost & Found is located in the transportation building, marked by **📍 S1**, in the blue area of the Institution map.

Directory of Shops, Services and Dining

- 📍 Main Gate Welcome Center Area
- 📍 Bestor Plaza
- 💰 ATM
- ℹ Information

Fitness and Recreation

- R8** Golf Club / Pro Shop
- R10** Fitness Center / Pool at Turner
- 📍 Jamestown Cycle
- R15** Sailing Center, John R. Turney
- R18** Sports Club
- R19** Tennis Center

Groceries

- 📍 Farmers Market
- 📍 Plaza Market

Laundry

- 📍 Soap Opera Laundromat
- F40** Shaw Laundry

Dining*

- 📍 2 Ames 📍
- 📍 Afterwords Café 📍
- 📍 The Brick Walk Cafe 📍
- 📍 Coffee Gazebo 📍
- R8** The Double Eagle Café 📍
- 📍 Food for Thought 📍
- 📍 Gallery Café 📍
- F3** Heirloom Restaurant 📍
- 📍 La Familia 📍
- 📍 Tally Ho 📍

Salons / Spas

- 📍 St. Elmo Spa
- 📍 Vincenza Salon and Spa

Services

- 📍 Bus Tour of the Grounds
- 📍 Dr. Robert R. Hesse Welcome and Business Center
- F9** Chautauqua Cinema
- 📍 Chautauquan Daily, The (newspaper)
- 📍 C.C. Visitors Bureau ℹ
- S1** Lost & Found 📍
- 📍 Post Office
- 📍 Smith Memorial Library
- 📍 Visitors Center ℹ

Shops

- 📍 Amphitheater Gazebo
- 📍 Après
- 📍 BenchMark Technology Solutions
- 📍 Chautauqua Bookstore
- 📍 Chautauqua Wearhouse
- F44** Gallery Store at Strohl Art Center
- 📍 GG My Love
- 📍 Gretchen’s Gallery
- 📍 On The Plaza
- 📍 Pat’s at Chautauqua
- 📍 Sampler at the Main Gate Welcome Center

* Please see the **Dining Guide** for all dining options.

Questions?

We are here to help.

General Information • chq.org

716.357.6200
info@chq.org

Ticket Office • CHQTickets.com

716.357.6250
ticketoffice@chq.org

Visitors Center (summer season only)

Sunday–Thursday, 9 a.m.–5 p.m.
Friday, 9 a.m.–7:30 p.m.
Saturday, 1 p.m.–5 p.m.
716.357.6490

Group Rates

716.357.6262

Stay connected with us

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Chautauqua Institution is a non-profit organization, dependent upon your gifts to fulfill its mission. Gate tickets and other revenue cover only a portion of the cost of your Chautauqua experience.

Chautauqua Institution

PO Box 28
Chautauqua, NY 14722
chq.org
020518



CHAUTAUQUA INSTITUTION

CHAUTAUQUA, NEW YORK

Map of the Grounds

Grounds information and directory of shops, services and dining

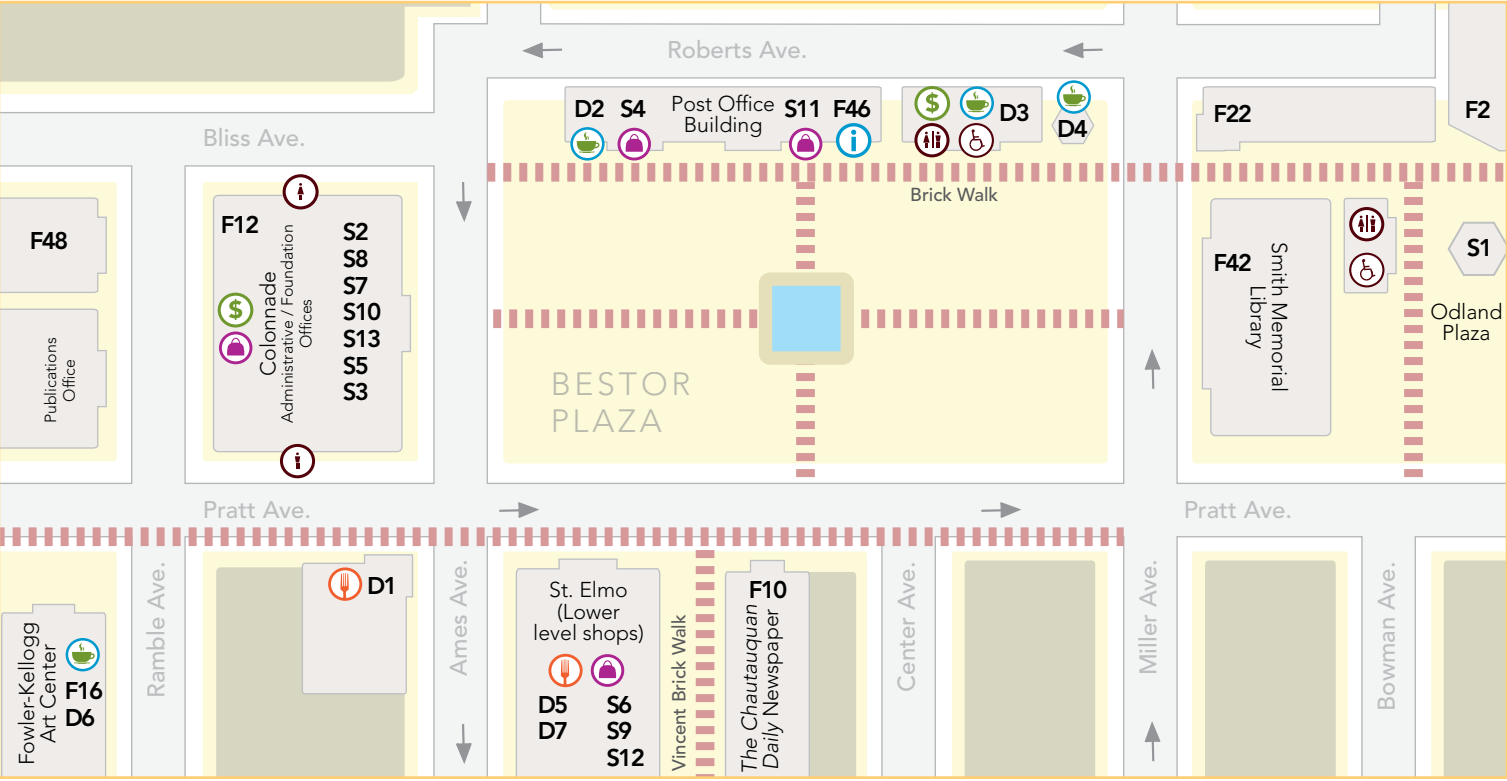


For more information, visit chq.org



Bestor Plaza Area

(sizes and locations are approximate)



Facilities

- F2** Amphitheater
- F10** Chautauquan Daily, The Offices (Logan) Logan Dormitory
- F12** Colonnade Administrative Offices Foundation Offices
- F16** Fowler-Kellogg Art Center
- F22** Hultquist Center Special Studies Offices CLSC Veranda
- F42** Smith Memorial Library
- F48** Water Filtration Plant Chautauqua Utility District Office

Dining

- D1** 2 Ames
- D2** Afterwords Café
- D3** The Brick Walk Cafe
- D4** Coffee Gazebo
- D5** Food for Thought
- D6** Gallery Café
- D7** La Familia

Shops / Services

- S1** Amphitheater Gazebo (Lecture recording sales)
- S2** Après
- S3** BenchMark Technology Solutions
- S4** Chautauqua Bookstore
- S5** Chautauqua Wearhouse
- S6** GG My Love
- S7** Gretchen's Gallery
- S8** On The Plaza
- S9** Pat's at Chautauqua
- S10** Plaza Market
- S11** Post Office
- S12** St. Elmo Spa
- S13** Vincenza Salon and Spa

Informational Services

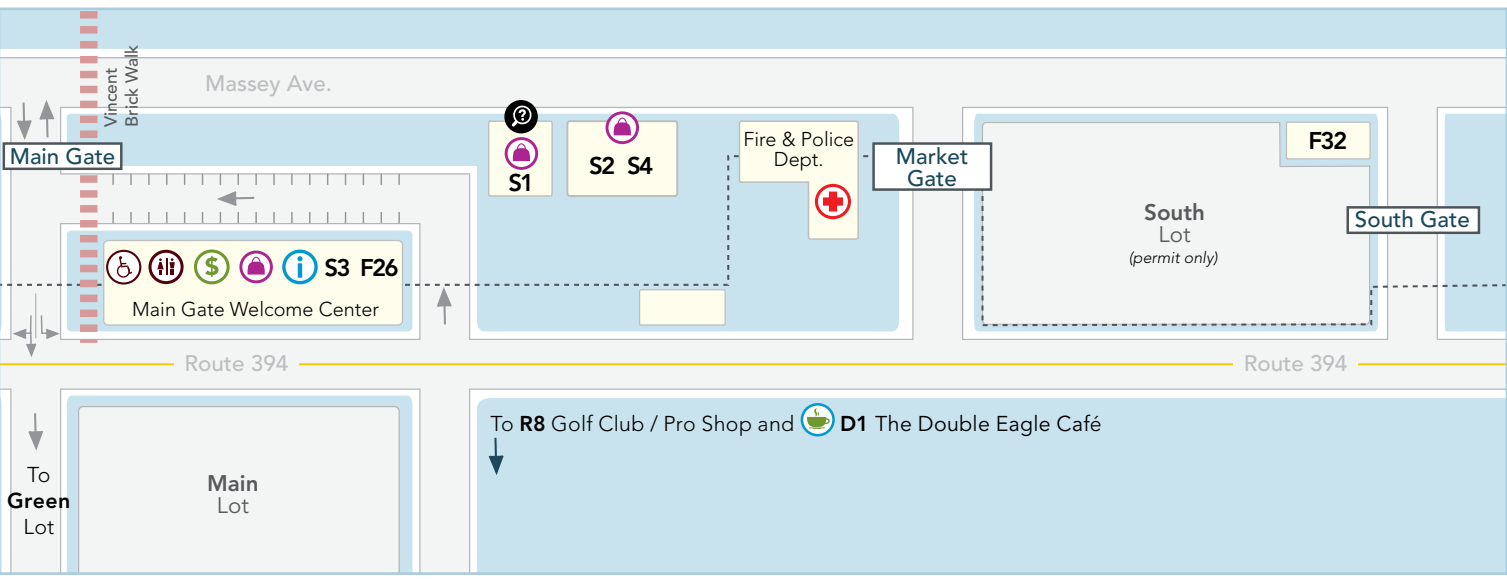
- F46** Visitors Center
 - Accommodations Manager
 - Ticket Sales

Street Names

(K,7) Ames	(C,7) Hazlett	(F,5) Prospect
(H,5) Andrews	(F,7) Hedding	(J,7) Ramble
(K,3) Asbury	(H,7) Hurst	(L,5) Roberts
(J,5) Bliss	(I,4) Irving Place	(I,7) Root
(L,7) Bowman	(N,7) Janes	(O,9) Route 394
(S,9) Bryant	(M,7) Judson	(I,8) Scott
(L,7) Center	(S,8) Longfellow	(J,8) Scott Alley
(L,5) Clark	(S,8) Lowell	(L,4) Simpson
(F,6) Cook	(O,8) Massey	(O,4) South Lake Drive
(O,8) Cookman	(H,5) McClintock	
(J,9) Crescent (also J,7)	(P,5) Merrill	(S,6) South Lake Walkway
(J,9) Crescent Alley	(L,6) Miller	(L,4) South Terrace
(I,7) Crescent Walkway	(A,9) Mina Edison	(C,9) Stoessel
(B,5) Elm Lane	(K,5) Morris	(K,3) Thompson
(R,8) Emerson	(C,6) North	(L,4) Vincent
(D,5) Evergreen	(H,4) North Lake Drive	(K,7) Vincent Brick Walk
(O,5) Fletcher		
(I,7) Forest	(K,4) North Terrace	(N,7) Warren
(N,7) Foster	(O,6) Oak	(M,7) Waugh
(C,7) Gebbie	(I,8) Palestine	(K,4) Whitfield
(I,4) Glidden	(P,7) Park	(R,8) Whittier
(D,8) Hanson	(N,8) Peck	(H,7) Wiley
(C,9) Harper	(C,6) Pratt	(F,7) Woolsey
(G,5) Harris	(K,3) Preston	(O,6) Wythe
(P,6) Haven	(N,4) Promenade	
(Q,8) Hawthorne		

Main Gate Welcome Center Area

(sizes and locations are approximate)



Facilities

- F32** Oliver Archives Center
- R8** Golf Club / Pro Shop

Dining

- D1** The Double Eagle Café

Shops / Services

- S1** Farmers Market
- S1** Lost & Found
- S2** Jamestown Cycle Shop (Bike Rentals)
- S3** Sampler at the Main Gate Welcome Center
- S4** Soap Opera Landromat

Emergency Services

- Fire Department
- Police Department

Informational Services

- F26** Main Gate Welcome Center
 - Chautauqua County Visitors Bureau
 - Customer Service / Information Desk
 - Dr. Robert R. Hesse Welcome and Business Center
 - Group Sales
 - Assistance for People with Disabilities
 - Ticket Office
 - Will Call

LEGEND

- \$ ATM
- i Information
- 🔍 Lost & Found
- 📶 Wi-Fi Hotspot
- ⋯ Brick Walk
- ▬ Main Highway
- ➔ One Way
- 🍽️ Full-service Restaurant
- ☕ Café
- 🚻 Restrooms
- ♿ Accessible
- 👶 Baby Changing

House Numbers: On streets running perpendicular to the lakeside, numbers generally **increase** as you travel toward Route 394 from the lake. On the streets running parallel to the lakeside, **Bestor Plaza** is the center point and numbers generally **increase** as you travel away from it in either direction.

